

Terms and Conditions – Verandah Gift Cards

By placing an order for purchase of Verandah Gift Cards via this website ("Order") you are agreeing to the Terms and Conditions as set out below.

Verandah GIFT CARDS - GENERAL

1. Verandah Gift Cards become subject to the Terms and Conditions upon purchase.
2. It is the purchasers responsibility as the purchaser to ensure that the recipient of the Verandah Gift Card is aware of the Terms and Conditions that apply to the Verandah Gift Card
3. Verandah Gift Cards are valid for 12 months from the date of purchase. Our record of your expiry date is final. Once your Verandah Gift Card has expired it cannot be re-activated and any unspent value will be forfeited. .
4. If your purchase/s exceed the available balance on your Verandah Gift Card, you are required to pay the excess using another method of payment.
5. Verandah Gift Cards cannot be exchanged for cash.
6. Verandah Gift Cards cannot be topped up with additional credit.
7. Verandah Gift Cards cannot be used for prepaid bookings for events or launch tokens, or any other third party transactions.
8. Verandah reserves the right to cancel the Verandah Gift Card scheme for any reason at any time and without notice. In these circumstances, any cards issued prior to the cancellation or revocation will be valid until their expiry date has elapsed or may be refunded at the sole and absolute discretion of Verandah.
9. These Terms and Conditions are to be construed and enforced in accordance with the laws of New South Wales, Australia. You submit to the non-exclusive jurisdiction of the courts of that state.
10. If you wish to dispute an amount deducted from your Verandah Gift Card, you must contact the venue via email at mail@verandah.com.au. If an amount is not disputed within twenty one (21) days after the transaction date, Verandah may at its sole discretion refuse to provide you with a refund.

ONLINE ORDERS

1. You may place an Order by following the instructions on the Website. Your Order will be submitted once you have completed the payment details including your acceptance by activating the "Pay Now" button. Orders will be deemed to have been received by Verandah at the time Verandah sends an Order confirmation to your nominated e-mail address.

2. Verandah reserves the right to not accept Orders, including those that request commercial quantities of Gift Cards. If Verandah is unable to supply your total Order it will endeavour to contact you to discuss whether you wish to proceed with the part of the Order.
3. Verandah reserves the right to cancel any Order at any time, without notice, for any reason.
4. Customers who wish to cancel an Order must, within 24 hours of purchase, notify Verandah on 02 92395888 during business hours, quoting the order number. Orders that have already been processed cannot be cancelled. Verandah will endeavour to process cancellation request where possible, but will not be liable for any failure to do so.
5. In event of a cancelled Order, any payments processed by Verandah will be promptly refunded. You acknowledge that the Internet can be an unstable and, sometimes, insecure marketplace. At times the Website may not be available, or Orders may not be processed or may not be accepted for reasons beyond our control. In these circumstances Verandah accepts no responsibility. Verandah does not warrant and cannot ensure the security of any information which you transmit to us. Accordingly, any information which you transmit to us, including your credit card details, is transmitted at your own risk and Verandah is not responsible while such information is in transit. For your assistance, the Australian Government has published additional information about protecting yourself in online transactions. This is available at <http://www.staysmartonline.gov.au>

CREDIT CARD PAYMENT

1. Payment for online orders can only be made by American Express, , Visa or MasterCard. You may provide your nominated credit card details during the purchase process described on the Website.
2. Once you click on "Place Order", Verandah will process payment for your Order via a payment gateway, including any delivery charges, credit card surcharge and service fees as detailed on the final screen where you indicate your acceptance of this contract (Total Amount). By completing the final screen you authorize Verandah to debit the Total Amount from your nominated charge card or credit card.
3. If your nominated payment card is declined by your financial institution, Verandah will not be required to fulfil the Order, and may at its discretion contact you to make alternative payment and delivery arrangements.
4. Verandah may at any time decide not to accept payment from you by charge card or credit card for any reason. If we decline to accept payment, we will not process the Order and may not contact you to inform you that your Order will not be processed.

GIFT CARD DELIVERY

Verandah Gift Cards ordered online will be delivered via Registered Post within 3-5 business days from the placement of the order. Alternatively, select Express Post and the order will be delivered within 1-2 working days.

The fee for shipping via Registered Post is \$7.50 for each delivery, and \$10.00 for Express Post delivery.

Deliveries can only be made to street addresses. No deliveries can be made to Locked Bags or Post Office Boxes.

You can track your card delivery using the Australia Post tracking service, using the tracking number provided to you within your delivery confirmation email. The tracking service can be found at: <http://auspost.com.au/track>